



## GENERAL INFORMATION

### CONTACT INFORMATION

Mailing Address PO Box 8298  
Fort Wayne, IN 46898

Shipping Address 2010 Lakeview Dr.  
Fort Wayne, IN 46808

Phone (260) 482-4366

Fax (260) 482-3340

Email sales@strataflo.com

Website www.strataflo.com

### QUALITY ASSURANCE

All valves are checked at different stages throughout the manufacturing process to insure they meet our high standards. Once the valves have been machined and are ready for assembly, they are tested using two methods to insure a leak proof seal and casting. Every component of our valves is 100% American-made!

### WARRANTY

Strataflo products are warranted against defects in material and workmanship for a period of one year from date of purchase. Strataflo Products Inc. will, at its option and expense, repair or replace any part of a check valve or foot valve which fails to meet this warranty. Notice of the claimed defect must be received by Strataflo Products Inc. prior to returning the defective part and within the warranty period.

Strataflo Products Inc. will determine, at that time, if the defective part is to be returned for examination and repair or field destroyed and credit issued.

Strataflo Products Inc. shall have no obligation, with respect to any defect or condition caused in whole or part by the customer's incorrect use or in field modification of the valve.

There are no other warranties expressed or implied, and Strataflo Products Inc. shall not be liable under any circumstances for consequential damages.

### TERMS

Net 30 Days (subject to credit approval by submitting credit references).

Credit card: Visa, Mastercard, or American Express

Minimum Order: \$20.00 net

Prices subject to change without notice.

Quotations for order will be honored for two weeks from the date of quote; all others will be subject to the prevailing price on the date of shipment.

### SHIPPING

All shipments FOB Fort Wayne, IN. Strataflo reserves the right to choose the most economical carrier unless other shipping arrangements have been specified by the customer.

### PRODUCT CHANGES

Strataflo Products, Inc. reserves the right to change the design or specifications of its product without notice and is not responsible for changes that may alter the performance, dimensions, weights or usage of its products.

### RETURN POLICY

All returned valves will have a 15% restock fee.

The 85% value of the valve credited to the customer's account will be determined by the date of purchase. To avoid confusion, this will be determined by the date code\* indented on each valve.

The customer will assume all freight charges for shipping back to Strataflo for restock.

\*How to read code date:

Under the year code is an alpha code representing the month as follows:

|         |         |         |         |
|---------|---------|---------|---------|
| Jan = A | Feb = B | Apr = D | Mar = C |
| May = E | Jun = F | Jul = G | Aug = H |
| Sep = I | Oct = J | Nov = K | Dec = L |